

# Strategies for Accurate Abstraction and Validation

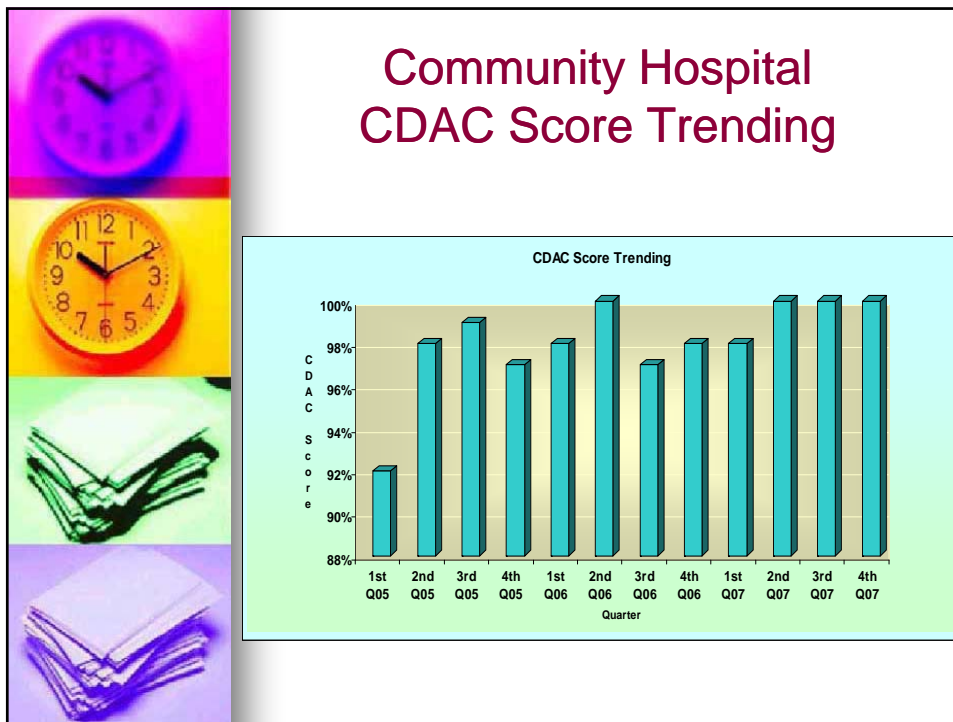
HCA  
Community Hospital  
New Port Richey, FL  
October 22, 2008

## Community Hospital At a Glance


- 396 bed facility
- A leading acute care center, known for specialties including a dedicated Cancer Program recognized by the Commission on Cancer of the American College of Surgeons, an all private room Women's Center for Gynecology and Urology Services, and an all private room Spine and Joint Care Center, Accredited Chest Pain Center
- Joint Commission Accredited and a Joint Commission Primary Stroke Center.
- VP Risk/Quality, Quality Manager, & 3 Clinical Abstractors

**Core Measure Quarterly Chart Abstraction Totals**

Quarter	AMI	HF	Total		PN	PN total	Samp %	SCIP	SCIP total	Samp %	Total
<b>2007</b>											
4 <sup>th</sup> qtr	64	83	147		69	85	81%	193	387	50%	262
<b>2008</b>											
1 <sup>st</sup> qtr	74	119	193		69	106	65%	152	460	33%	221
2 <sup>nd</sup> qtr	53	99	152		70	104	67%	125	222	56%	195
3 <sup>rd</sup> qtr Still Open	58	100	158		54	61		93	210		




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- Clinical Abstraction**
- Clinical RN Abstractors specializing in AMI/HF/OP-AMI/CP & PN/SCIP/OP-Surg
    - Responsible for education, abstraction, follow-up, review with staff, re-education
    - Concurrent Review, address issues while record is active
    - Work closely with Physician, Case Management, Coding Departments to “clean-up” record (coding issues, etc)
  - Abstractors cross-trained
    - Education & IRR (Inter-rater Reliability)




## Clinical Abstraction

- COMET Abstraction Tool (HCA contracted vendor)
  - side by side guidelines available on screen during abstraction
- Education/Updates by COMET & FMQAI [www.fmqai.com/Corporate/Team-Events](http://www.fmqai.com/Corporate/Team-Events)
- Qnet Quest [www.qnetquest.org](http://www.qnetquest.org)
  - Frequent utilization
  - Review available questions & send case specific questions




## Clinical Abstraction

- All "Failures" reviewed with Nurse Directors/Charge Nurses, other leaders
  - Daily Stand Up Meeting
- Critical elements double checked with another abstractor
  - no positive CXR or no PN dx on at admission for PN
  - completely laparoscopic procedures for SCIP
  - discharge disposition for HF
  - Comfort Measures
- Detailed notes taken when abstracting including location of hard to find information



## Validation Tips

- HIM (Health Information Management) receives list of charts for Validation
- Quality fills in names and medical record numbers for HIM to pull charts (by next day)
- Records reviewed by original abstractor prior to copying (missing pages, other patient info, etc.)
- HIM copies within 2-3 days
- Copied Records again reviewed by abstractor using notes from abstraction
- Records sent to CDAC by HIM within 1-2 weeks



## Thank you for your time...

- Any further questions, we can be reached at 727-845-9164
  - Susanne Gammon, RN, MA, CPHQ, LHCRM, VP Quality/Risk Management/ Regulatory Compliance  
[Susanne.Gammon2@hcahealthcare.com](mailto:Susanne.Gammon2@hcahealthcare.com)
  - Karla Hannibal, MSN, RN, CPHQ, Quality Manager [Karla.Hannibal@hcahealthcare.com](mailto:Karla.Hannibal@hcahealthcare.com)
  - Libbey Flynn, RN, BSN, Core Measure Coordinator, AMI/HF  
[Flynn.Elizabeth@hcahealthcare.com](mailto:Flynn.Elizabeth@hcahealthcare.com)
  - Emily Hollar, RN, BSN, Core Measure Coordinator, PN/SCIP  
[Emily.Hollar@hcahealthcare.com](mailto:Emily.Hollar@hcahealthcare.com)
  - Cassandra Hollar, RN, ASN, Core Measure Coordinator, Behavioral Health, Surgical Services [Cassandra.Hollar@hcahealthcare.com](mailto:Cassandra.Hollar@hcahealthcare.com)