



## The Florida ESRD Network

### *2008 Dialysis Facility Report (DFR) – Opportunity for Quality Improvement*

Your facility's 2008 Dialysis Facility Report (DFR) will be arriving soon at your center. The DFRs will also be sent to your State Survey Agency (SSA) in September 2008 for the State's use in survey activities. The DFR includes data specific to your facility and can be useful in quality improvement activities. The information contained in the DFR demonstrates comparison reporting of clinical indicators to local and national averages.

**Review the DFR with your medical director and quality team at your next QI meeting.** Utilize the problem solving process PDSA to develop an improvement plan. Be sure to document all QI activities in the meeting minutes. State surveyors look for evidence of DFR review in QI meeting minutes.

#### **PLAN: Identify and Analyze the Problem**

- Conduct an evaluation of each measure (ex: SMR, etc) reported on the DFR to determine which measure(s) require improvement activities (information is provided as a summary and in a table format with comparative reporting of Facility measures to the Network and U.S. averages).
- For each measure identified for improvement, conduct root cause analysis to identify the contributing factors

#### **DO: Develop and Implement Solutions**

- Generate solutions to address each root cause
- Select and plan the solution
- Implement the solution: What is the solution - Who is responsible - When is it due

#### **STUDY: Evaluate the Results**

- Gather data on the solution
- Analyze the data for effectiveness

#### **ACT: Standardize the Solution**

- If goal achieved - adopt the solution. If no, start over.
- Plan ongoing monitoring
- Continue to look for incremental improvements to refine the solution

A sample copy of a quality improvement plan (QIP) and additional QI resources are available on the FMQAI ESRD website at <http://www.fmqai.com/ESRD/QIP/QIT/>.

Comments about your Dialysis Facility Report quality measures can be submitted via the following "secure" website URL: <https://secure.arborresearch.org/esrdmeasures>. A password to access the site may be found on the first page of your facility's report. The deadline for submitting comments is September 7. This will be the only mechanism for submitting comments. As before, the comments will be reviewed to determine if any measures should be suppressed on the DFR website.

The Florida ESRD Network (Network 7) is providing this fax blast as a technical assistance activity for the Florida renal community.

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