

# Quality Improvement Successes

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## Recommendations

- After visiting our facility the FMQAI/Shands/DOH team presented recommendations to improve our patient med safety.

## Improving Pt Med Safety

- Formed Pt Med Safety Committee.
  - Purpose of Committee
    - Sets goals for correcting deficiencies.
    - Ideas for improvements.
    - Review and update current policies.
    - Develop new policies.

## Improving Pt Med Safety Cont'd

- Pt Med Safety Committee Cont'd
  - Reports to Hospital-wide QI committee.
  - Composition of committee:
    - Nursing: DON and Med Nurse
    - Quality Improvement
    - Risk Management
    - Staff Development
    - Administration
    - Pharmacy
  - Meets every two weeks.

## Improving Pt Med Safety Cont'd

- All med variances/near misses reviewed by committee.
  - Complete follow-up form.
  - RCA completed on serious events.
- Review resources and report findings to committee.
- Near Miss Campaign

## Near Miss Campaign

- Jingles
- Near Miss Champions
- Weekly awareness announcements
- Tags
- Incentives

## Results

- Effective and productive committee.
- 27 near misses reported since 12/15/09.
- Many recommendations accomplished.
- System deficiencies identified and corrected.
- Computer system generated MAR.

## Future Goals

- Standing orders/protocols for high-risk meds.
- Complete bar coding for med identification and administration.
- First dose reviews.

Thanks!!  
DOH/FMQAI/Shands