

# FMQAI Services

## Utilization Management Services

- Utilization Review
- Case Management Education
- Physician Advisor Development
- CMAP Implementation
- Independent Validation

## Coding Services

- DRG Validation
- “Present on Admission”
- MS-DRG
- Physician Queries

## Compliance Design

- RAC Preparedness
- Analytical Review
- Quality Improvement Process Implementation
- Core Measures Improvement Plan
- Hospital Administration Overview
- Quality of Care Review



*Information for Healthcare Improvement*

Contact Information:

To find out how FMQAI can help  
your organization, contact us at:

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ISO 9001:2000 Certified

Recovery  
Audit  
Contractors  
Preparedness

The Centers for Medicare & Medicaid Services (CMS) has a long history of calculating improper payment estimates and developing strategies to protect the Medicare program's fiscal integrity. One such strategy is the use of Recovery Audit Contractors (RACs), which detect, correct, and recoup improper Medicare payments.

Congress

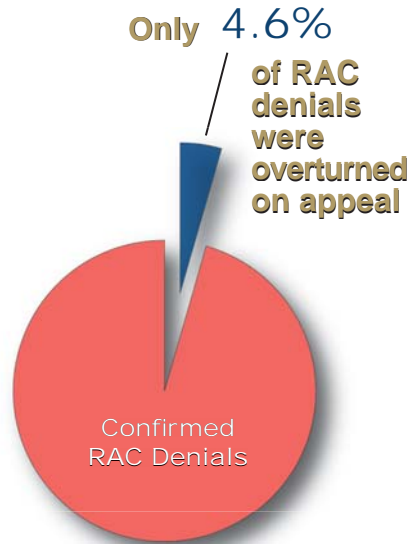
- Directed DHHS to conduct a three-year demonstration project using RACs.
- Directed DHHS to make the RAC program permanent and nationwide no later than January 1, 2010.

With increasing expenditures, expanding federal benefits, and a growing beneficiary population, the importance and challenges of safeguarding the Medicare program are greater than ever. CMS views the RAC program as a valuable new tool to help prevent overpayments.



From the 2005 to 2008 demonstration project:

- The RACs collected \$980 million in overpayments.
- Inpatient hospitals accounted for 84% of the overpayments.
- Medically unnecessary services (40%) and incorrectly coded services (35%) were the primary reasons for the overpayments.



Don't find yourself in the 95.4% — FMQAI can help you get it right the first time around.



**FMQAI** has provided technical assistance to hospitals to help them comply with Medicare billing and coding regulations since 1999 and has been a national leader in reducing unnecessary hospital admissions since 2003.

With **FMQAI's** assistance, your hospital will develop an extensive RAC preparedness program that includes:

- Senior leadership training
- Establishing a comprehensive hospital team
- Team training
- Pre-RAC audits to identify under- and overpayments
- Data analysis to identify your hospital's vulnerability
- Assistance with developing an improvement plan to comply with Medicare regulations
- Validation of RAC audits for under- and overpayments
- Assistance with establishing a process for RAC appeals
- Monthly chart review to monitor your process

Your hospital will improve its compliance with Medicare regulations and reduce or eliminate repayment of Medicare funds. Should a RAC audit identify overpayments, your hospital will be prepared to appeal.